

Post-PMP® Exam Student Survey Request for Additional Exam Support

Per RMC's PMP® Exam Prep course guarantee, our goal is to ensure that you pass the exam on your first attempt. In the event that this does not happen, RMC is ready to provide failing students with additional support in the form of the following:

- FREE Evaluation of your exam results to uncover subject matter weaknesses;
- FREE guidance from RMC founder and best-selling PM author Rita Mulcahy; and
- FREE registration in a scheduled RMC PMP® Exam Prep course.*

As a first step in this process, RMC students who do not pass the PMP® Exam on their first attempt must complete the following survey. Note that in order to effectively help you, you **MUST** answer all of all the following questions to the fullest extent.

When this survey is complete, please fax it back to RMC at (952)846-4844 along with your score sheet from the PMP® Exam. Once we have had an opportunity to review your responses, a representative from RMC will follow up with you. If you have any questions, please feel free to contact our Customer Service Department at (952)846-4484.

**Students must contact RMC within three months of failing the exam.*

Post-PMP® Exam Student Survey

FOR: _____ (Student Name)

CONTACT INFORMATION: _____ (Business Phone)

_____ (Home Phone)

_____ (Mobile Phone)

_____ (Time Zone)

_____ (Email Address)

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1. What was the date of your PMP® Exam Prep course from RMC? _____
2. In what city did you take the course? _____
3. What was the name of your instructor? _____
4. What percent of what you heard in the class was new to you? _____
5. Did you study at least 30 hours after taking our PMP® Exam Prep class?

YES

NO

6. Approximately how many hours did you study? _____
7. Did you take the PMP® Exam within 3 months of taking the RMC PMP® Exam Prep course?

YES

NO

8. List all the materials you used to study, including any materials not supplied by RMC.

9. What industry do you work in? _____

10. Describe in detail the types of projects you work on.

11. How many people typically work on your projects? _____

12. How long is your average project in months? _____

13. What is the dollar value of your average project? _____

14. Why do you believe you did not pass the exam?

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15. Ask yourself if you followed all the instructions given in class on what to study and how to study! Years of research around the world has gone into the materials used for this class and we are sure that they cover all the major reasons people fail the exam. Describe what you missed.

16. Ask yourself how you did on the assessment in JumpStart. Did you pass it?

YES

NO

17. Did you have at least 19 hours of proper project management training BEFORE this class?

YES

NO

18. Describe that training in detail, including the name of the company that offered the training, the name of the class, and approximately when each class was taken.

Date of Training (approximate):
Company Providing Training:
Class Name:
Class Description:

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Company Providing Training:
Class Name:
Class Description:

19. Ask yourself if you really are an experienced project manager? This exam is designed for those with years of experience. How many years of experience as a project manager do you have?

20. Did you score 75% or more on a full 200 question PMP Simulation in FASTrack before you took the exam?

YES

NO

21. What was your exact score(s)? _____

22. Ask yourself what you do now to manage projects. How far removed is that from what you were taught in class? Make specific notes about what is different in your real world. Remember that the exam is designed to weed out those who do not know and those who know but do not do.
